



Resort Boarding

Policies, Terms, and Conditions

- Luxury Suites nightly rates \$50.00.
- Large Window Suites nightly rate: \$45.00.
- Large Suites nightly rate: \$40.00.
- Medium Suites nightly rate: \$35.00.
- Small Suites nightly rate: \$30.00.
- Each additional pet boarding in the same room will be charged a nightly boarding fee of \$17.50.
- Other optional amenities: Baths \$20 - \$45.00, 15 Minute Massage \$10.00, Extra Playtime \$5.00, Collar Washing \$5.00, Nail Dremmel \$20.00, Pawdicure \$15.00, Brush Out \$15.00 Per 15 Min., Facial \$5.00, Brush Teeth \$5.00
- Resort hours of Operation are: Monday – Friday 7:30am-9:30 am, 11:30am-1:30pm, and 4:30pm-6:30pm. All weekends and holidays: 7:30am-9:30am and 4:30pm-6:30pm.
- Check out is preferred before 1:30pm. Any guests that check out after 1:30pm will be charged a daycare fee of \$14.00.
- If an owner is unable to pick up their pet on the scheduled check-out date by 6:30pm, there will be an additional overnight fee and their pet will be available for pick-up during business hours the following day.
- All pets must be current on required vaccinations. Pets not current on vaccinations, or pets

which the owner is unable to provide proof of vaccinations at the time of check-in, will be vaccinated during their stay at the owner's expense. All pets will be checked for external parasites (fleas/ticks) at the time of check-in. If pets are determined to have external parasites, they will be treated at the owner's expense.

Required canine vaccines/tests: Rabies, DA2PP (or other combination of distemper/parvo), semi-annual Bordetella (Kennel Cough), and a fecal exam.

- Full Payment is required at time of check-out. Payment options include: American Express, Visa, MasterCard, Discover, Debit Cards, personal check (with a valid driver's license), and cash.
- The Resort will provide a sensitive stomach dry diet for all guests. Owners are encouraged to bring their pet's regular diet. The Resort carries canned food and if requested will be charged \$2.63 per can.
- A clean up bath may be deemed necessary while your pet is boarding with us, \$15.00 is the charge for this service. A clean up bath does not include a nail trim, ear cleaning, brushing or blow dry.
- If a bath, nail trim, or any other amenity becomes too traumatic for a pet, the resort reserves the right to not provide that service for the comfort and safety of your pet.
- Pets that become excessively destructive will have its bedding removed. Owners will accept financial responsibility for any damage their pet may cause. Please be sure to inform Resort staff if your dog is afraid of storms. If your pet has been prescribed medications for anxiety, please bring the medication with you.
- Pets requiring medication/vitamins during their stay will be charged a \$1.50 per day

medication/vitamin administration fee.

- In the case of an afterhours emergency, pets will be transported to the Veterinary Emergency Medical Center.
- By choosing to have your pets photograph or image sent to you via email or printed, you agree to waive ownership of any photographic records taken by any staff member of Pensacola Pet Resort and agree to allow the business usage of these images for and in business applications, social media, posters, websites, or other media, without limitation and agree not to make any claim of misappropriation of personality, breach of privacy, or other loss or damages against the Pensacola Pet Resort in respect thereof. I also understand that this business may provide these images for use by a third party with whom they choose to associate with for joint marketing purposes.
- The resort reserves the right to change any of the aforementioned policies for holidays.